

# INTEGRATED MANAGEMENT POLICY

**PRODESA MEDIOAMBIENTE, S.L., and PRODESA NORTH AMERICA CORPORATION** specialized in designing, manufacturing, supplying and maintenance of complete turnkey plants for:

- Thermal drying
- Biomass pellet production
- Wood pretreatment lines
- Biomass cogeneration
- Treatment of VOC's and odors



**And SMART OPERATIONS S.L.** in his activities of provision of Technical Assistance Services:

Define, implement, maintain and communicate the content of their **Integrated Management Policy**, in order to inform to all levels involved their position in relation to the quality of its projects and services, and its commitment to the environment, the pollution prevention, the social and ethical responsibility and the workers' health and safety.

This policy is based on a **continuous improvement** of all processes of the company and the proper assignment of responsibilities of its members and the achievement of the following strategic objectives, to which the companies of **PRODESA Group** commit themselves:

- Satisfy the **needs and expectations of our customers**, providing optimal solutions.
- **Integrate** the Company Management in the management system.
- Fulfill **legal requirements and regulation** concerning our activities, as well as other requirements arising from agreements with customers and stakeholders.
- Promote **continuous improvement and pollution prevention** in all processes of the company.
- Assure the fulfillment of **objectives and goals** proposed by the Company.
- Assure **participation, awareness and training of all staff** in the Integrated Management System and communication between all departments.
- Provide **technical and human resources** appropriate to the needs of our business.
- Carry out works with the **least possible environmental impact** and with the lowest risk to the **health and safety** of our workers.
- Integrate in our management **ethical principles and social responsibility** with all interested parties (internal and external).
- Promote and manage based on **principles of gender equality and non-discrimination**.

To ensure the compliance with these commitments **PRODESA MEDIOAMBIENTE, S.L., PRODESA NORTH AMERICA CORPORATION** and **SMART OPERATIONS** have established an Integrated management system which include the execution of internal audits, revisions of the Management System and the established objectives by periodical meeting and the permanent monitoring of the satisfaction of the interested parties, thus ensuring the effectiveness of the Integrated Management System.

The organization of **PRODESA Group** is structured to ensure the achievement of the objectives described in the Integrated Management Policy, the adequate assignment of responsibilities and compliance with the requirements of the reference standards of our Management System.

Zaragoza, 19<sup>st</sup> December of 2017  
José Manuel Martínez  
General Manager